

Heating Thermostat.

Ecofloor thermostats carry a two manufacturers' replacement warranty. The warranty encompasses operation of the thermostat and display when installed in accordance with the manufacturer's installation instructions. The warranty commences from the date the thermostat is connected to an electrical circuit by a qualified electrical trades person and any such warranty claim is to be accompanied by a signed certificate of compliance or electrical safety certificate.

Heating Element

This warranty is for Ecofloor under tile heating elements and under tile heating mats.

Ecofloor under tile heating elements carry a Lifetime Warranty for repair or replacement of the under-tile heating element only.

The warranty is based on the following criteria.

- The element is installed in accordance with the manufacturer's instructions.
- Installation is carried out in accordance with AS/NZS3000.

The warranty encompasses faults that may be attributed to either material or manufacturing defects of the heating element and cold-tail.

The Lifetime warranty is conditional and is provided for the life of the floor coverings into which the element was initially installed. For the purpose of this warranty, floor coverings are defined as the building material layer into which the element is embedded or is inseparably connected.

The warranty commences from the date that the element is installed.

IMPORTANT. Upon completion of the installation of the element, a copy of the test results (as recorded on the installation guide) is to be emailed to warranty@ecofloorheating.co.nz

Where a claim is lodged against the warranty, proof of purchase will be required.